



## Frequently Asked Questions

**Please note: ALL correspondence with the Healthcare System Guidance team is to be directed to this email: [CovidHealthcareFacilities@schsa.org](mailto:CovidHealthcareFacilities@schsa.org)**

### Mitigation Plan:

If your facility was required to submit a mitigation plan, or if your facility developed their own mitigation plan, please review and follow that plan. We are also available to help answer any questions that are unanswered by your mitigation plan.

### Healthcare Facilities and the Stan Track Database:

- Facilities are required to have a Stan Track account to report COVID cases
- Please reach out to our team if you do not already have access to the Stan Track database
- Requirements:
  - Update the database every Wednesday and more frequently with any new lab results or residents and staff. Upon accessing the database, please also complete the weekly vaccine questionnaire.
  - Any time a death of a resident (if they have ever tested positive for COVID-19) in your facility occurs
    - In addition to updating the stan track database with the death notification, please provide our team email a copy of the progress note, chart note, discharge summary or other documentation regarding the death.
- Please go to our [website](#) and view the *Stanislaus County Healthcare Guidance Stan Track Database Manual* PowerPoint.

### Confidentiality Agreement:

This document needs to be completed by any Administrative, Human Resources, or facility representative in which Public Health may interact with to discuss COVID-19 status of staff and residents. This should be signed and sent to our team with initial notification of any lab confirmed or suspected COVID-19 case.

### Testing schedule and sourcing:

For Skilled Nursing Facilities and those licensed by CDPH, utilize [CDPH AFL 20-53.3 webinar](#) which provides an algorithm that describes your responsibility for conducting baseline, screening and response testing. This information likely coincides with the information in your mitigation plan but is a nice visual. Please be up to date with the most recent [AFL's](#).

For those facilities licensed by CDSS your testing guidance is located in [PIN 20-23](#) and [PIN 20-38](#). Please be up to date with the most recent [PIN's](#) to ensure testing requirements are met in your facility.

- If a lab has not already been sourced to provide specimen collection kits or to process the test, please do so now.

- Staff or independent living residents can be referred to the county website to sign up at one of the county testing facilities. Please visit the Stanislaus County website at: <http://schsa.org/coronavirus/testing/>
- At times, our team may request a copy of staff or resident test results for verification purposes. *We cannot accept screenshots or photos of test results.*
- For information regarding ordering BinaxNow antigen test kits please go to our [website](#) and view the following document: *BinaxNow Contact Sheet 3-26-21*

COVID-19 Vaccine:

Please visit our [website](#) for information regarding the vaccination plan in our county.

Case Investigation:

Any staff testing positive for COVID will be contacted by someone from our case investigation team. Please advise them this is the normal process and to be available to answer questions when contacted.

Resource Requesting:

Please continue to request PPE through your normal processes. If you are experiencing delays or cannot resource supplies, please go to our [website](#) and view the following documents: *MHOAC Resource Request (CDPH facilities ONLY)*, *Resource Request Procedure Instruction 3-29 (CDSS facilities)*, *ICS 213 Resource Request 3-29 (CDSS facilities)*, and *COVID-19 PPE resource request questionnaire 3-29 (CDSS facilities)*.

**Please note: CDSS facilities must use the instructions stated in the *Resource Request Procedure Instruction 3-29* document and CDPH facilities must continue to use their Sales Force account.**

Clearance from Isolation of COVID Positive Staff and Residents:

Please go to our [website](#) and view the *Stanislaus County PH Clearance from Isolation SNF.Congregate Living 12.1.20* document. If you have any questions regarding clearance of a resident, please reach out to our [COVIDHealthcareFacilities@schsa.org](mailto:COVIDHealthcareFacilities@schsa.org) team email and one of our team members will respond as soon as possible.

Stanislaus County Specific Guidance and Education:

Please go to our [website](#) and view the *Employee Education* video.

For current information, Health Alerts, and guidance from the Public Health Officer, please visit our website at:

<http://schsa.org/coronavirus>

For up to date information on the county positivity rate, please visit *California Blueprint Data Chart* (excel) on CDPH website at:

<https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/COVID-19/COVID19CountyMonitoringOverview.aspx>.

For updates from the California Department of Public Health please visit their website at: [Skilled Nursing Facilities: COVID-19](#)

Sincerely,

Healthcare System Guidance Team

[CovidHealthcareFacilities@schsa.org](mailto:CovidHealthcareFacilities@schsa.org)

*STRIVING TOGETHER TO BE THE BEST!*